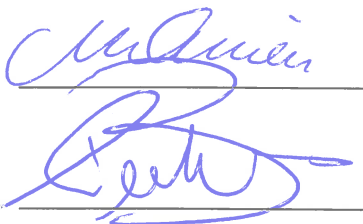


## QUALITY POLICY STATEMENT

The Executive Management, Directors and staff of Bergstan South Africa Consulting and Development Engineers (Pty) Ltd affirm that quality and service excellence remain the foundation on which the company has built its reputation. We are committed to a policy of quality management conforming to ISO 9001:2015 and our Quality Management System is directed at reinforcing the following principles:

- We aim to be acknowledged as a consulting & development engineering company conforming to international best practice in the areas of project management and civil and structural engineering, and will strive to ensure that our Quality Management System will add value to the level of service that we offer to our Clients as well as to our own business.
- Since Clients are the most important aspect of our business, our Quality Management System is primarily intended to provide both existing and prospective clients with a high level of confidence that our products and services conform to internationally recognised quality criteria.
- In order to ensure that we are able to meet the quality, environmental and legal requirements and expectations of our Clients, we shall not only uphold and comply with the relevant quality standards and objectives as set out in our Quality Management System, but continually improve them by reviewing and incorporating changes due to the requirements of both the market and individual Clients as well as our own commitment to continually improve the level of quality and service that we offer our Clients.
- In order to ensure a high level of Client satisfaction, we undertake to incorporate the principles of our Quality Management System into our staff training and development programmes and to ensure that this policy is understood, implemented and maintained throughout the organisation.

Managing Director:

A handwritten signature in blue ink, appearing to read 'S. Miller', is written over a horizontal line.Two handwritten signatures in blue ink are written over horizontal lines. The top signature is more legible, appearing to read 'M. Quin', while the bottom signature is more stylized.

Executive Committee Members

Date: 05-06-2018